

Laptops and Tablets



Scenario

You want to upgrade your laptop but cannot decide whether to purchase a new laptop or a tablet. You search for information and support which might help you.

Read the documents and answer the questions that follow.

Laptop or Tablet – which is best for you?

Laptops Vs Tablets

Laptops are the most versatile device – you can use them for work and play, at home or on the move. Most laptops have the more powerful processors – rare in tablets – and 4GB or more of Ram, so they're better for multi-tasking and able to run full programmes at decent speed. For many tasks, such as creating a spreadsheet or editing photos, tablet Apps are just not good enough. There's also more storage space on a laptop. Some current models have a terabyte of on-board storage – the equivalent of 666 films worth of space.

If you've previously owned a PC or laptop you might find it hard to get by with just a tablet – not all websites work seamlessly with tablets and they're harder to connect to other devices. Typing and entering information is made far more difficult on a smaller screen and without a keyboard. Hybrid tablets – tablets with detachable keyboards - that run the full latest version of Windows still can't compete with the larger screen and better processor on a laptop for working.

Tablets Vs Laptops

Tablets come into their own for entertainment and internet. The long battery life per charge means you can watch for longer and the small screen size at 7 or 10 inches and light weight makes them easier to watch whether you're standing up on the train or relaxing on your couch. You can't hold your laptop in one hand!

Quick start up speed makes them better than laptops for checking emails or getting online fast when something springs to mind that you want to search for.

Wi-Fi -only tablets are cheaper than 3G or 4G ones, but having a Wi-Fi only tablet may mean you can only get internet access some of the time when you're out and about.



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What Tablet?

A comparison of the best tablets of this year

1: Tab Air
RRP: Wi-Fi: £399 (16GB), £479 (32GB), £559 (64GB) and £639 (128GB)
Rating: ★★★★★

In many ways a triumph, the Tab Air also brings in compromises to hit the low-weight/thin-case market. Sound quality through the new speaker has deteriorated, and, while a matter of taste, we found the Tab Mini-style case loses the first-class feel of past generations of Tab design. The latest programme design, not loved by many, can't be avoided on this device and it suffers some stickiness in web browsing. In the end though the Tab Air will make it by simple nature of its new weight – a loss of a mighty 200g from the original Tab!

2: Xperian Z2 Tablet
RRP: From £399 inc VAT
Rating: ★★★★★

The Xperian Z2 looks good and is a well-built tablet. It is staggeringly thin and light for a 10in device, has a great screen, expandable storage and performs well. We like the software and the camera. Indeed, our only issues with the Xperian Z2 Tablet is a slight delay when web browsing, and the fact that the screen is poor under natural light. But priced in line with the Tab Air this is right at the top of the shop.


3: Tab 5
RRP: Wi-Fi only: £329 (16GB)
Rating: ★★★★★

The Tab 5 is the quickest Tab yet and a solid choice for a tablet in which we can barely find fault. However, if you're not in a hurry to buy, it's worth waiting for the Tab 6, which could launch within months.

4: Nexlux 10
RRP: £319 (16GB), £389 (32GB)
Rating: ★★★★★

The Nexlux 10 is easily the best 10in Android tablet we've seen to date. It has a fantastic screen, decent cameras and software features all for a more than reasonable price. Those looking for an alternative to the full-sized tab needn't look any further.

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Adapted from : www.pcadvisor.co.uk/test-centre/tablets/3463026/best-10in-tablets-of-2014/

Document 3

Draft – to be typed up in full

Dear Sirs

Around a year and a half ago I bought a Tab Mini. A mere 5 months after the warranty had run out it ceased to switch on. This, I might add, was only a year and 5 months after buying it, and I think we all expect a top product, which we pay a top price for to work for a *little* bit longer than 1 year and 5 months; don't *you*?

This aside, I was told by the Tab service centre that due to the lack of warranty I would have to pay around £270 to get a replacement Tab Mini and that this was my only choice. So, after parting with my hard-earned cash (again), I received a 'new' Tab Mini with a 3 month warranty a week later. (Less than a week ago).

I have since found out that this new Tab Mini has now stopped switching on AGAIN; it has exactly the same problem as before! I went into the local Tab store last week where I was told by the sales 'genius' that the Tab Mini I had in my possession was purchased a year and 5 months ago and had no warranty. Not only had I paid a lot of money for Tab to fix my old Tab Mini, I had been falsely advised that I would be receiving a new product and my serial number had not been updated with the new warranty.

As you can guess, I feel more than a little cheated by this turn of events and feel hugely let down by Tab. Your help with this matter would be very much appreciated. I would really just like a Tab that WORKS and a warranty period that makes sense for all the money I have spent on the product!

Yours faithfully
Manjit Rai